Frequently Asked Questions

Do you charge a service charge, tax, or gratuity?

The Vista on Seward Hill has no extra fees - tax and service fees are included! We NEVER charge gratuity, we feel it is a gift. We of course will accept a gratuity... but will never charge you.

Is there a charge if you use someone not on The Vista's Vendor List? Or, can you use another person that is not on the list?

You can use whomever you choose for most vendors! It is YOUR wedding! However, we do require you to choose one of our Preferred Caterers. Prior approval is required and a \$500 charge is added if you do not use one of our Preferred Caterers.

Is there a cake cutting fee?

No! This is the worst fee ever invented, by the way didn't you pay for the cake?

What time does the music have to stop?

There are no limitations to adding additional hours. You may extend your reception as long as you like.

Is there a fee for your décor or lighting?

We have lots of décor that we loan out to couples, there is never an extra fee. Our lighting is free, but additional lighting may be added through Austin Event Lighting located here at VOSH.

Do you have to set up or tear down available? Your caterers will set up and tear down!

Do you require half up-front to book?

Our deposit is \$1,000... then in 10 days we require half of the balance and then 90 days after that, the balance is paid in full. The deposit is refundable and can be used for extras during the event.

Can we bring our own Wedding Coordinator? Yes. It's your wedding ... Style it Your Way.

Are you pet friendly?

Yes we love pets in fact we are a strong supporter of Austin Pets Alive.

Are bands allowed?

Yes they are welcome, we will coordinate services.

Can we bring in Fireworks?

Yes, providing you use American Fireworks or Big Dog Fireworks and you must have approval by the Westlake Fire Department.

How many children can be at our wedding?

The Vista is designed for an elegant adult affair, however, children are welcome. But we require one Nanny for every five children 12 and under.

Do you charge for Lounge Furniture?

The Vista has lounge furniture available at no charge.

Can we purchase extra time?

Yes, at \$500 an hour and you may add this additional time at any time before, or during your wedding. The cost will be deducted from your deposit if it is added during the wedding.

Can we add additional time for decorations? Yes, at \$150 an hour prior to your 2 hour allotment.

Are there TV's & entertainment in the groom's suite? Yes, if you purchase the executive groom's suite.

Can we bring our own alcohol?

Yes! And we have a free to use margarita machine, but you must use your caterer's bartenders.

Can I bring my own security company or do we have to use someone you approve? No Security needed.

Do you give a military discount? We give a gift of extended time valued at \$250.

Are buses or shuttles allowed? Yes, we can accommodate most buses and shuttles.

Will there be other weddings at the venue at the same time?

No! The Vista on Seward Hill is 100% private use! Only you and your guests will be allowed.



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